



## **Parent Support Specialist-**

The Exchange Center for Child Abuse Prevention seeks to break the cycle of abuse by providing parent support, education, and counseling services to victims of child abuse, sexual assault, and domestic violence. It's hospital-based program is expanding into a new location and is seeking an experienced full-time Parent Support Specialist to actively engage, educate, and train new parents on the fundamentals of healthy parenting in order to prevent the occurrence of child abuse.

The ideal candidate will be an exceptional communicator and relationship-builder who can work both independently and collaboratively in a wide variety of settings and who seeks an opportunity to make a deep impact by providing high-quality, best practice case management, life skills, and parent coaching.

### Primary Responsibilities:

The Parent Support Specialist will:

Conduct individual training sessions with new parents in a hospital-based environment, including teaching effective swaddling and calming/quieting techniques

Collaborate with hospital staff to identify high-risk clients

Complete client surveys

Work with outside organizations in order to meet hard needs and provide extensive services

Provide hands-on training and education to clients in a home environment

Support families with their goals around self-sufficiency

Assists with concrete needs and performs crisis prevention and intervention

Perform community trainings

### The Successful Candidate will possess:

Enthusiasm for mission-driven work and interest in work with at-risk families

Bachelor's Degree in the area of social work, counseling, psychology or related field required

Strong interest in working with parents and their children

Ability to work comfortably with newborns and their families and positively interact with hospital staff

Ability to actively engage clients in dialogue

Ability to pass a background check and successful completion of hospital orientation

Follow strict protocol, time management, detailed note-taking

Ability to de-escalate tense situations and make clients feel comfortable and communicative

Actively engage with clients about parenting improvements/issues that they may be experiencing

Ability to problem solve and work independently

\*\*\*\*BILINGUAL APPLICANTS WILL RECEIVE SPECIAL CONSIDERATION\*\*\*\*